



May 2012

We are very proud to announce we've been awarded Gold by the Green Tourism Business Scheme!



How to make the most of your stay at Ribby Hall Village

Checking-in

You will find our Holiday Guest Reception on the right as you come into The Village where you will be assured of a friendly welcome.

- Your accommodation will be ready at the latest by 4pm (The Lodge rooms by 2pm).
- Keys should be collected by one person per party, on presentation of your confirmation letter or email.
- Early arrivals - make use of our fantastic facilities available to you from 12 midday.
- Arriving after 8pm? Please let us know by calling 01772 671 111 and one of our team will inform you of the procedure.

Parking & how you are helping us look after the environment

Parking is available directly outside your accommodation (excluding The Lodge) and we ask you to limit this to ONE car per cottage. We are committed to reducing our carbon footprint and are also responding to requests to reduce traffic within The Village to improve your overall holiday experience and your safety. Therefore, to encourage our guests to bring only one car onto The Village, there will be an additional cost of £5 per car per day for the second or additional cars.

This tariff applies to all guests, with the exception of those who display a valid and recognised disability disc in their windscreens. We would like to assure you that we make no profit from this; instead we are working with The Wildlife Trust to invest the money into environmental projects both within The Village and the surrounding areas. Over the past two years we have donated £15,000 raised from the car parking charges to The Lancashire Wildlife Trust to go towards their Carbon Capture Scheme. We are also continuing to heavily invest in environmental projects across The Village.

Alternatively, we are accessible by public transport and if you would like advice on this, please do not hesitate to contact us on 01772 671 111.

THE SPA HOTEL RIBBY HALL VILLAGE

Now open!

Treatments and packages from **£8-£150**

We have opened the doors to our new multi million pound Spa Hotel, choose to enjoy a day, an hour or spa break with us, and discover a truly special place for relaxation and pampering.

- Aqua thermal journey with seven heat experiences
- Hydrotherapy pool & terrace hot tub
- Panoramic manicure & pedicure suite
- Rasul mud chamber
- Outside rustic sauna
- Luxury treatments
- State-of-the-art gym
- Champagne bar & brasserie
- Exquisite afternoon teas
- Beautiful hotel suites

Aqua Thermal Journey
from **£27** per person

Pamper Packages
from **£75** per person



Book your treatment in advance to avoid disappointment



Take a virtual tour www.ribbyhall.co.uk/spa-hotel
For more information or to book call 0800 085 1717.
Please turn to Page 4 for more information.

Before you pack your suitcase, don't forget...

You can buy all your groceries when you get here

We have a Nisa Local Supermarket on the Village stocked with all your essentials. We are **open later on a Monday and Friday until 9pm** which hopefully takes the strain away from settling in.

So now you can relax and either pre order one of our welcome packs with locally sourced essentials or shop when you arrive. We can deliver too, free with any purchase over £25.

We are also proud to be supporting local Lancashire and Cumbrian suppliers. You will find a wonderful range of produce such as Honeywells who supply Cumbrian sausages and dry cured bacon, Bowland Water which is water from a local beauty spot The Trough of Bowland, Abbey Biscuits, Morcambe Bay Shrimps, Lancashire Crisps and Reedy's naturally Award Winning Preserves... to name just a few. Bread is baked daily and we have a range of freshly made sandwiches from The Tearoom next door.

We also offer a selection of reasonably priced toys, gifts and books; so why not treat yourself? Other facilities include a Laundrette, Dry Cleaners, Laundry Service, Mobile Top ups, and Cash Back.

Have your essentials waiting for you

Basic Welcome Pack

Contains a box of 80 Lancashire tea bags, 100g jar of coffee, sugar, 1ltr semi skimmed milk, white & brown baked bread, butter, biscuits, Lancashire cheese, fruit juice, variety pack of cereals. **Price: £19.99**

Essential Welcome Pack

Contains all in the basic welcome pack, plus: locally sourced bacon, half a dozen free range eggs, sliced cooked ham, pack of 6 Honeywell's sausages, jar of premium marmalade, large bag of Kettle crisps, Andrex toilet roll (twin size), Fairy washing-up liquid, Crisp & Dry spray oil and kitchen roll. **Price: £39.99**

Luxury Welcome Pack

Contains all in the basic and essential welcome pack, plus: white, red or rose wine and box of milk chocolates. **Price: £49.99**

Please note: some items may be substituted for similar products if unavailable.

Holiday Home Ownership Exclusive Deal

Once you've had a taste of the lifestyle you and your family could be enjoying, why not make it permanent? As a valued holiday guest you can redeem a £1000 discount off the purchase price of any new or used holiday home upon presentation of your booking reference.

Call into our Holiday Homes office for a chat or for more information telephone 01772 672222



T&Cs apply - Cannot be used in conjunction with any other offer

Get involved

New Nature Trail Open

At Ribby Hall Village we love nature and are doing our best to look after the environment for every creature to enjoy. Pick up an activity booklet on arrival and explore a more natural side to The Village. Along The Trail you will pass a variety of native trees, plants, flowers and wildlife as well as a number of new features that we've added for you to look out for.

The North West's biggest and best Family Exhibition is back for 2012!

Come along and visit exhibitors and stands at this fantastic event.

The exhibition will bring together a whole host of maternity, baby, pre school and family based products and services all under one roof. It promises to be a fabulous fun filled day for everyone with unbeatable shopping, expert advice and great entertainment.

With everything from prams, toys, baby & children's fashions, nappies, photography, kid's classes, nurseries and pre-schools, books, cakes, balloons, you'll be spoilt for choice!

For more information about the event please call 01772 838081 or 01253 361862.

Venue: Sport and Leisure From 11-4pm

Towels

Towels are provided in The Coach House, The White House, Pine Lodges, Ruby, Sapphire and Diamond cottages. For all other accommodation, towels are available to hire for £10 per cottage (one hand and one bath towel provided per guest). Call the team on 01772 671 111.

Wi-Fi

Wi-Fi is available around most of The Village. Payment can be made on-line by debit/credit card or vouchers can be obtained from reception. Guests can pay for usage by the hour - £3, 1 day - £5, 3 days - £10, 7 days - £15 and 1 month £25. FREE Wi-Fi is also available with every purchase in Starbucks and The Bistro. **Don't forget to Tweet and Facebook whilst you're here!**

Celebration Packs

Champagne pack:

Bottle of Champagne and personalised Ribby Hall Village chocolates

Price: £35

Sparkling wine pack:

Sparkling wine and personalised Ribby Hall Village chocolates

Price: £25

Celebration cake:

Ordered from Lathams of Broughton, handmade cakes.

Price: £20

Balloon Bouquet:

A wide selection available from single balloons to balloon bouquets

Prices start from just **£5**

Flowers:

Funky modern arrangement
Traditional hand tied arrangement

Price: £25

Price: £30

Book

your packs at least 5 days before arrival
Call
01772 671 111

Fuelling your fun filled days

Papa John's pizza store and takeaway



Along with the superior-quality pizzas, Papa John's also serves a range of fresh salads. Whether you choose to eat-in or takeaway, the result is pure pizza excellence! Look out for amazing offers in store. Pre-book your order to jump the queue at busy times call 01772 674 400

Starbucks



Enjoy your favourite Starbucks drink in a relaxing environment and treat yourself to the delicious cakes, pastries and savoury snacks.

Harrison's Bar



Harrison's Bar is located within our Sport & Leisure Complex which screens many large sporting events and is a relaxing place to enjoy a drink, over 18s only.

Opening times:

Monday - Thursday: 4pm - 11.00pm | Friday: 4pm - 11.30pm
Saturday: 11.30am - 11.30pm | Sunday: 11.30am - 10.30pm

All entertainment is FREE OF CHARGE unless otherwise stated.

Wed 2 May *Subject to refurbishment completion

Poker night at Harrison's Bar. Starts 7pm. £5pp entry

Sat 5 May

Join in with fabulous vocalist Celtic Claire - Irish dancing anyone? Harrison's Bar from 9.30pm

Tues 8 May

Fifa 2012 night at Harrison's Bar. From 7pm

Sat 12 May

The great vocalist Ellie Cripps at Harrison's Bar. From 9.30pm

Sat 19 May

Sensational vocalist Kristina Castellina. Harrison's Bar. From 9.30pm

Sun 20 May

Killer pool competition at Harrison's Bar. From 7pm. £2pp entry

Fri 25 May

Quiz night at Harrison's Bar. From 7pm

Mon 28 May

Knock out pool competition (singles) at Harrison's Bar. From 7pm. £2.50pp entry

Contents correct at time of going to print. Acts may be subject to change as may dates and times. All entertainment listed is suitable for those aged 19 years and over.

**We're giving Harrison's Bar a makeover!
Therefore from 16th April - 4th May it will be closed.**

The Restaurant & Cocktail Bar



The ideal venue for an intimate dinner or a gastronomic evening with family and friends.

Open every evening from 5pm.

To reserve a table call: 01772 671 155

Sunday lunch from £9.95 per person

Available 12 midday - 3pm

Live Pianist every Sunday from 6.30pm

Private Dining room and party menus available for 10 or more guests

Friday 25th May

The best of Spring Gourmet Evening
From 7.30pm. 6 course meal £38.

NEW Italian Family Dining Room

Serving classic Italian dishes in a relaxed, stylish, family environment The Italian Family Dining Room is the perfect place to enjoy a family meal together. The Menu which is served from 5 - 7pm ranges from £3.50 - £8.95 and includes Pasta dishes and homemade flatbread pizzas.



STEAK NIGHT
Every Wednesday

From
£6.95



comparethcocktails.com
£4 cocktails every day 4pm - 6pm -
simples!



Great food makes a great holiday! Book your table in advance to avoid disappointment.

The Lavender Tearoom & Farm Shop

New

Our contemporary new Tearoom is the perfect place to enjoy a range of sumptuous treats; both savoury and sweet.

Newly opened The Tearoom offers all you would expect from a quintessentially British Tearoom, offering breakfast options, home baking, lite bites, Illy Coffee and a selection of fine teas. The Farmshop offers a fantastic range of local produce from Lancashire, Cumbria and Yorkshire including gourmet biscuits, gift food and drink and beautiful artisan products.



Open Mon - Sat 8am - 6pm
Sunday 9am - 5pm

The Bar & Grill

16th April Onwards



Enjoy entertainment 6 days a week!

Daytime Entertainment

Every Wednesday From 1pm

Dance Master Class with Cyril

Learn a dance to perform in the evening with your friends.

Every Thursday From 1pm

Dizzy's Nature Discovery

Walk through the nature trail to see what you can find.

Every Sunday 1pm

Search for a Star Talent Contest

Don't miss your chance to get on stage at The Bar & Grill on Sunday Evening.

Evening Entertainment

With a Brand New Team for 2012 – the Ribby Hall stars accompanied by special guest stars.

Tuesday, Thursday, Friday, Sunday

From 7.30pm

Wednesday and Saturday

From 6.30pm

Opening Times

The Grill

Lunch Friday, Saturday and Sunday 12 – 3pm

Dinner Every night from 5pm – 9pm

Book a table in advance to avoid disappointment!

The Bar

Monday – Thursday 5pm - 11pm

Friday 12 midday - Midnight

Saturday 12 midday - 1am

Sunday 12 midday 10.30pm

Childrens Activities

Sunday

Snorkelling 8.30am – 9.30am

Aqua Jets 7.30pm – 8.30pm 2 x 30mins sessions

Tuesday

Aqua Jets 8.30am – 9.30am 2 x 30mins sessions

Aqua Jets 7.30pm – 8.30pm 2 x 30min sessions

Wednesday

Snorkelling 8.30am – 9.30am

Aqua Jets 7.30pm – 8.30pm 2 x 30mins sessions

Thursday

Aqua Jets 8.30am – 9.30pm

Messy Craft 9am – 9.45am

Junior Arts & Crafts 10am – 11am

Multi Sports 1pm – 2pm

Aqua Jets 7.30pm 8.30pm

2 x 30mins sessions



THE SPA HOTEL

RIBBY HALL VILLAGE



Book your treatments in advance to guarantee availability!

Aqua Thermal Journey at The Spa Hotel

An experience like no other; this will be possibly the most relaxing two hours you will ever spend.

Combining several heat and cold experiences, all designed to enhance and invigorate the senses and promote a sense of wellbeing.

Includes: • Aroma room • Aromatic steam room • Saunarium • Balinese salt inhalation room • Herbal sauna to complete the aqua thermal journey, combined with ice fountain, monsoon and plunge showers • Outdoor sauna • Outdoor hot tub • Roman pedidarium • Tepidarium

From only £27pp

Call 0800 085 1717 to book

Why not try our Tea for Two?

Our exquisite Afternoon for Tea package includes entry in to the Aqua Thermal Journey followed by Afternoon Tea for Two.

Monday – Friday £79 per couple

Saturday – Sunday £89 per couple

Wiz the Wizards Magical Breakfast

Every Sunday from 9am

Enjoy breakfast with Wiz the Wizard every Sunday from 9am followed by a fantastic magic show. Pre-booking is essential, call 01772 674 422 to book your place.



Served 12-3pm and 5-9pm

Sunday Lunch

Two courses from only £11.95 per adult and £6.95 per child. Book your table on 01772 674 422.

the restaurant
& Cocktail Bar



THE
BEST *Of*
BRITISH



A 6 course gourmet evening to celebrate the very best of the season's produce.

**FRIDAY 25TH
MAY 2012**

RECEPTION 7.30

DINNER SERVED AT 8:00PM



CANAPES Mrs Kirkham Lancashire cheese toastie, crispy breaded saddle back ham hock, piccalilli essence, Bury black pudding bon bons, English mustard mayonnaise

STARTER Slow cooked citrus poached Scottish salmon, pickled samphire, potato mousse, baby beets

SOUP Pea and stem ginger veloute

MAIN Tasting of new season spring lamb, butternut squash puree, spring peas, asparagus, tomato and basil jus

DESSERT Warm treacle tart, clotted cream ice cream, Golden syrup creme anglaise, sesame seed caramel wafer

CHEESE A selection of the finest British cheeses, Ribby orchard chutney, celery, home made Eccles cakes

£38
PER
PERSON

PLEASE BOOK TO AVOID DISAPPOINTMENT



At The Restaurant, Ribby Hall Village
Call: 01772 671155

Visit our award winning sportswear store and run wear specialist



FREE video running style assessment available to everyone - find your perfect running shoes!

SAVE £20 when you trade and upgrade to selected Adidas Run shoes - bring in any old pair of trainers and trade in for a pair of selected Adidas running shoes at a discount of £20 off the full price.

Runners World magazine offer - save £20 off selected shoes that have been reviewed in the October edition of the magazine

GET YOUR RUNNING SHOES ON!

Join in with a 5k run on Wednesday evenings at 6.15pm. Free to take part, all abilities welcome, starting point at The Store.

Fitness Classes



Our classes are from £4 per guest.

All Aqua Aerobics classes are complimentary to holiday guests aged 14 years and over. Please check in at Sport & Leisure reception prior to each class and a band will be issued.

See our website to download a class timetable at www.ribbyhall.co.uk/health-club/fitness-classes or call the Sport & Leisure reception on 01772 682 000 for further information.

Tennis Lessons

Group tennis lessons for children and private tennis lessons are available with our qualified tennis coach, Julian Wilson, Lancashire's over 40's Tennis Champion.

To check his availability and to book please call Julian on 07734 229 909.

Recycling



- We have facilities for recycling household cardboard, newspapers, cans and glass.
- Recycling bags are provided in your accommodation; replacements are available, contact reception.
- Empty your bag and replace on departure.
- There are various recycling points across The Village.

In 2010 we recycled almost 59% of the waste produced on The Village saving 296.31 tonnes of waste from going to landfill.

This year we want to do even better so as well as recycling glass, cans, plastic, paper and card we've begun recycling leftover food too! You can help us by popping all your leftover food into the caddy provided and keeping a look out for the special red bins in the recycling compounds.

All your leftover food will then be turned into compost to be used on our beautiful grounds.

Little Ones



Crèche (6 mths - 6 yrs)

Open Monday to Friday 9am to 10.30am at a price of £5 per child. Bookings must be made 48 hours in advance but may be made up to two weeks in advance.

Parents must stay within the Sport & Leisure Complex whilst their child is in the crèche. T&Cs apply, ask when booking.

Call 01772 682 000.

We're always improving

We continue to invest great sums of money in our cottage refurbishment programme and improving facilities on The Village. From 16th April - 28th May we will be refurbishing a small selection of cottages. This will cause no disruption to your holiday.



THE SERIOUS STUFF

Swimming Supervision Policy

PLEASE NOTE:
The supervision policy for our family fun swimming pool is:

1 adult to 1 child under 4 years old
1 adult to 2 children 4 – 7 years old
1 adult to 4 children 8 – 12 years old

All guest information in this letter is correct at time of going to print and may be subject to change.